



DEPARTMENT OF VETERANS AFFAIRS
Network Contracting Office 8
Bldg. 2, Room 322
10000 Bay Pines Blvd.
Bay Pines, Florida 33744

In Reply Refer To: 248

November 6, 2017

To whom it may concern,

As the Bay Pines VA Healthcare System Contracting Officer for the Naples Community-based Outpatient Clinic, I had the pleasure of working with Juliette Schiff on the design and construction drawings for the build out of the new clinic. The VA team worked with Ms. Schiff from July 2016 through August 2017 when the offeror for the leased space was preparing his proposal submission to include a test fit space plan through the award of the Lease and the final constructions drawings for permitting.

Ms. Schiff's knowledge of the building shell requirements through the tenant improvements was very impressive and a huge asset to completing the design for the VA clinic. She knew all aspects of the design and build out phase from the fire requirements to the safety requirements to the environmental requirements. Her advice in the floor plan design to meet the VA's Patient Aligned Care Team (PACT) initiative was paramount in placing the space program needs into the square footage of the leased property.

Ms. Schiff was very responsive to any questions our team had and met all deadlines that were required.

I strongly recommend Juliette Schiff and her staff in assisting with your project. I wish I could have Ms. Schiff on my design team for every VA leased property I awarded.

Sincerely,

A handwritten signature in black ink that reads "Cathy Donovan". The signature is written in a cursive, flowing style.

Cathy Donovan
Contracting Officer